



Village of Brookfield

8820 Brookfield Avenue • Brookfield, Illinois 60513-1688
(708) 485-7344 • FAX (708) 485-4971
www.brookfieldil.gov

VILLAGE PRESIDENT
Kit P. Ketchmark

VILLAGE CLERK
Brigid Weber

BOARD OF TRUSTEES
Brian G. Conroy
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ZOOLOGICAL SOCIETY

The Village is continuing to monitor the outbreak of COVID-19 (Coronavirus) and adapting our operation to ensure we are providing services to residents in as safe and responsible a manner as possible. As a result, it is imperative that we heed the recommendations provided by experts and the directives of the State and Federal Governments. The Federal Government has recommended that people should avoid gatherings of more than 10 people and to practice social distancing of at least six feet from person to person. Additionally, the State has initiated a shut-down of dine-in eating for bars and restaurants, limiting the options to delivery, take-out, or curbside service. All these efforts are taken to minimize the risk of exposure and spread of the coronavirus. We trust that the residents of Brookfield are taking these recommendations under serious consideration and the Village is committed to doing the best we can with the resources available. With this said, the Village encourages our residents to patronize Brookfield food establishments and order food for delivery or for pick-up at the restaurant. As a reminder, retail stores and grocers are not impacted by this ban so feel free to frequent them.

The Village is taking steps to protect the safety of residents and staff alike while doing our best to limit impacts on services. There are several things residents can do to interact with the Village without needing to make a trip inside Village Hall.

- Water Bills can be **paid online** by going to
<https://payments.brookfieldil.gov/eSuite.Utilities/Default.aspx?ReturnUrl=%2FeSuite.Utilities%2F>
 - **You can also drop payments off in pay boxes.**
 - Locations are in the Village Hall Parking Lot and by the Front Door of Fire Station 1 on Shields Ave.
 - **You can pay by phone** using a credit card at 708-485-7344 and selecting option # 1
- Building permit applications and contractor registrations can be found at the "Forms" Tab on the Village Website at www.brookfieldil.gov and all documentation can be scanned and e-mailed to permits@brookfieldil.gov, sent by fax to 708-485-8090 or left in the drop box at Village Hall.
 - Approved building permits will be mailed or emailed to you based on your preference. We will not be issuing building permits in person at this time.
 - Our precautions have led us to severely restrict inspections. Any concerns regarding the impact this policy will have on your project will be handled on a case-by-case basis.
- Anything left in the parking lot drop box is retrieved and processed by staff at least once a day. With regards to utility bills, we will not be assessing late fees on the bills due in April or May and we have suspended all water shut off procedures.
- Business will be allowed to pay their "places for eating tax" payment one month beyond the due date without penalty. Depending on the length of the restrictions mandated by the state, the Village will review this position on a monthly basis.
- The Village has canceled all public meetings until April 5th, 2020, with the exception of the Village Board Meeting on March 23rd.
- All Parks and Recreation events have also been canceled indefinitely
- All Village business will now be conducted at the front desk of the Police Station, just down the hall from the Village Hall lobby. This area has protective screening that will protect both the residents and staff. We highly recommend that coming to Village Hall only be used as a last resort, if you are unsure whether to come in, please feel free to call us at 708-485-7344 or e-mail help@brookfieldil.gov. We thank you for your cooperation in this trying time.